

# RENT A FENCE

## QUALITY POLICY

Rent a Fence has adopted the policy of supplying only those products and services which have the requisite quality to merit customer satisfaction throughout the effective life of the products and services. This Policy Statement relates to compliance with the requirements of Australian Standard.

It is an essential requirement of this Policy for Rent a Fence to produce and supply its customers with products and services which are suitable for their intended purpose, and which are in conformity with the relevant and previously agreed specifications or contract. Accordingly, the properties and performance of such products and services must reflect market satisfaction and demonstrate our commitment to produce a hazard-free product or service.

Each and every member of Rent a Fence is responsible for ensuring all products & services are at the required quality level. Consequently, a "make it right first time" approach is the key to productivity and customer satisfaction.

Rent a Fence is certified for Quality Management to the ISO 9001:2015 standard. The company is committed to continual improvement in the delivery of services to our customers. We have a range of objectives and targets, which are reviewed regularly. We provide staff with ongoing training and development opportunities.

The Quality Policy is the essence of how Rent a Fence operates. Processes & Policies ensure that customer requirements are recognised and consistent control of those requirements is established, implemented and maintained. Proper adherence to the Policy as a whole is a requirement of every aspect of Rent a Fence's business.

This Policy is issued to clearly indicate the attitude of the management of Rent a Fence with regard to quality and related matters since such Policy initiated actions are essential for long term success in a competitive marketplace as well as in achieving employee & customer satisfaction.

This Policy was originally approved in February 2017 and is reviewed every two years for relevance and accuracy. Last reviewed April 2024.



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**Brett Thomas**  
**Managing Director**